

Messages & Communications Doc. No. 38GL-26-2496 through 2507.

From 38th Committee On Rules <committeeonrules@guamlegislature.gov>
Date Thu 6/25/2026 11:02 AM
To Guam Legislature Clerks <clerks@guamlegislature.gov>
Cc Frank Blas Jr. <speakerblas@guamlegislature.gov>

8 attachments (23 MB)

62526COMM Doc. No. 38GL-26-2496.pdf; 62526COMM Doc. No. 38GL-26-2497.pdf; 62526COMM Doc. No. 38GL-26-2498.pdf; 62526COMM Doc. No. 38GL-26-2499.pdf; 62526COMM Doc. No. 38GL-26-2500.pdf; 62526COMM Doc. No. 38GL-26-2501.pdf; 62526COMM Doc. No. 38GL-26-2502.pdf; 62526COMM Doc. No. 38GL-26-2503.pdf;

Håfa Adai Clerks Office,

Please see attached, Messages & Communications Doc. No. 38GL-26-2496 through 2507 for processing:

✓	38GL-26-2496	Port Authority of Guam	Board Meeting Packet for June 18, 2026*
✓	38GL-26-2497	Guam Solid Waste Authority	Documents Relative to Small Purchases and Sole Source and Emergency Purchases for the month of May 2026*
✓	38GL-26-2498	Department of Public Health and Social Services	FY2024 Citizen-Centric Report*
✓	38GL-26-2499	Guam Public Library System	FY2024 Citizen-Centric Report*
✓	38GL-26-2500	Department of Administration	Guam Legislature Budget/Actual Expenditures Report as of May 31, 2026*
✓	38GL-26-2501	Guam Ethics Commission	Board Meeting Packet for June 17, 2026*
✓	38GL-26-2502	Guam Solid Waste Authority	Unaudited Revenues and Expenditures Report for the month of May 2026*
✓	38GL-26-2503	Contractors License Board	FY2024 Citizen-Centric Report*
✓	38GL-26-2504	Customs and Quarantine Agency, Guam	FY2024 Citizen-Centric Report*
✓	38GL-26-2505	Office of Public Accountability - Guam	Port Authority of Guam FY2025 Financial Statements, Reports on Compliance and Internal Controls, Management Letter and the Auditor's Communication with Those Charged with Governance*
✓	38GL-26-2506	Judiciary of Guam	FY2024 Citizen-Centric Report*
✓	38GL-26-2507	Guam Council on the Arts and Humanities Agency	FY2024 Citizen-Centric Report*

Please retrieve Doc. No. 38GL-26-2504 through 2507 from link below:

[Messages & Communications Physical Scanned Copy - Google Drive](#)

Kindly reply to this email



Si Yu'os ma'åse',

Marie Crisostomo

Committee on Rules Assistant

COMMITTEE ON RULES

Vice Speaker V. Anthony Ada, Chairperson

I Mina'trentai Ocho Na Liheslaturan Guåhan

38th Guam Legislature

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Messages and Communications 38GL-26-2498*

2 messages

Speaker Frank Blas Jr. <speakerblas@guamlegislature.gov>

Wed, Jun 24, 2026 at 10:06 AM

To: 38th Committee On Rules <committeeonrules@guamlegislature.gov>, Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

Hafa Adai,

Please see attached M&C Doc. No. 38GL-26-2498

38GL-26-2498	Department of Public Health and Social Services	FY2024 Citizen-Centric Report*
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Si Yu'os Ma'åse'

Bernice Rivera

Administrative Assistant

**Office of Speaker Frank F. Blas, Jr.**I Mina'trentai Ocho na Liheslaturan Guåhan 38th Guam Legislature

Guam Congress Building, 163 Chalan Santo Papa, Hagatña

(671)969-6456

speakerblas@guamlegislature.gov

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----- Forwarded message -----

From: **Joaquin Blaz** <Joaquin.Blaz@dphss.guam.gov>

Date: Wed, Jun 24, 2026 at 3:12 AM

Subject: DPHSS FY24 CCR

To: speakerblas@guamlegislature.gov <speakerblas@guamlegislature.gov>Cc: Theresa C. Arriola <Theresa.C.Arriola@dphss.guam.gov>, PeterJohn D. Camacho <peterjohn.camacho@dphss.guam.gov>, Meera Salas <meera.salas@dphss.guam.gov>

Hafa Adai Speaker Blas,

Please find attached a copy of DPHSS's FY2024 Citizen Centric Report (CCR) which was submitted to the OPA and posted on the DPHSS website.

Thank you.

Get [Outlook for iOS](#)From: Meera Salas <meera.salas@dphss.guam.gov>

Sent: Monday, June 22, 2026 3:08 AM

To: Benjamin Cruz <bjcruz@guamopa.com>Cc: Theresa C. Arriola <Theresa.C.Arriola@dphss.guam.gov>; PeterJohn D. Camacho <peterjohn.camacho@dphss.guam.gov>

Subject: DPHSS FY24 CCR

Hafa Adai Honorable Benjamin J.F. Cruz,

On behalf of Director Arriola, in compliance with 1 GCA, Chapter 19 § 1922(a), attached is a copy of the Department of Public Health and Social Services' Fiscal Year 2024 Citizen Centric Report. This report will be posted on the DPHSS website at www.dphss.guam.gov.

Respectfully,

*Meera Salas*

Executive Assistant to the Director/SPC

Division of General Administration

155 Hesler Place || Hagatna GU 96910

Tel: (671) 922-2504

meera.salas@dphss.guam.gov

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2 attachments

 **DPHSS FY24 CCR.pdf**
381K

 **38GL-26-2498.pdf**
1201K

38th Committee On Rules <committeeonrules@guamlegislature.gov>
To: "Speaker Frank Blas Jr." <speakerblas@guamlegislature.gov>

Wed, Jun 24, 2026 at 10:47 AM

Håfa Adai,

Received, and thank you.



Si Yu'os ma'åse',

Marie Crisostomo

Committee on Rules Assistant

COMMITTEE ON RULES

Vice Speaker V. Anthony Ada, Chairperson

I Mina'trentai Ocho Na Liheslaturan Guåhan

38th Guam Legislature

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Speaker Frank Blas Jr. <speakerblas@guamlegislature.gov>

DPHSS FY24 CCR

2 messages

Joaquin Blaz <Joaquin.Blaz@dphss.guam.gov>

Wed, Jun 24, 2026 at 3:11 AM

To: "speakerblas@guamlegislature.gov" <speakerblas@guamlegislature.gov>

Cc: "Theresa C. Arriola" <Theresa.C.Arriola@dphss.guam.gov>, "PeterJohn D. Camacho" <peterjohn.camacho@dphss.guam.gov>, Meera Salas <meera.salas@dphss.guam.gov>

Hafa Adai Speaker Blas,

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Get [Outlook for iOS](#)

From: Meera Salas <meera.salas@dphss.guam.gov>

Sent: Monday, June 22, 2026 3:08 AM

To: Benjamin Cruz <bjcruz@guamopa.com>

Cc: Theresa C. Arriola <Theresa.C.Arriola@dphss.guam.gov>; PeterJohn D. Camacho <peterjohn.camacho@dphss.guam.gov>

Subject: DPHSS FY24 CCR

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Respectfully,



Meera Salas

Executive Assistant to the Director/SPC

Division of General Administration

155 Hesler Place || Hagatna GU 96910

Tel: (671) 922-2504

meera.salas@dphss.guam.gov

Doc Type: 38GL-26-2498
OFFICE OF THE SPEAKER

FRANK F. BLAS, JR.

June 24, 2026

Time: 3:11 AM

Received:

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DPHSS FY24 CCR.pdf
381K

Speaker Frank Blas Jr. <speakerblas@guamlegislature.gov>

Wed, Jun 24, 2026 at 8:18 AM

To: Joaquin Blaz <Joaquin.Blaz@dphss.guam.gov>

Cc: "Theresa C. Arriola" <Theresa.C.Arriola@dphss.guam.gov>, "PeterJohn D. Camacho" <peterjohn.camacho@dphss.guam.gov>, Meera Salas <meera.salas@dphss.guam.gov>

Håfa Adai,

Confirming receipt of your email.

Si Yu'os Ma'åse'

Bernice Rivera

Administrative Assistant



Office of Speaker Frank F. Blas, Jr.

I Mina'trentai Ocho na Liheslaturan Guåhan 38th Guam Legislature

Guam Congress Building, 163 Chalan Santo Papa, Hagatña

(671)969-6456

speakerblas@guamlegislature.gov

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GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A. LEON GUERRERO
MAGA'HAGAN GUAHAN
GOVERNOR OF GUAM

JOSHUA F. TENORIO
SBOUNDO MAGA'LAIEN GUAHAN
LT. GOVERNOR OF GUAM

THERESA C. ARRIOLA, MBA
DIRECTOR

PETERJOHN D. CAMACHO, MPH
DEPUTY DIRECTOR

Honorable Benjamin J.F. Cruz
Office of Public Accountability
Suite 401 DNA Building
238 Archbishop Flores Street
Hagåtña, GU 96910

Hafa Adai Public Auditor Cruz,

In compliance with 1 GCA Chapter 19 § 1922(a), attached is a copy of the Department of Public Health and Social Services' Fiscal Year 2024 Citizen Centric Report. This report will be posted on the DPHSS website at www.dphss.guam.gov.

Should you have any questions, please contact my office at (671) 922-2503/04.

Si Yu'os Ma'åse,


THERESA C. ARRIOLA, MBA
Director



38GL-26-2498
Messages and Communications

RECEIVED
COMMITTEE ON RULES
June 24, 2026
10:06 a.m.

Marie Crisostomo

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OUR MISSION



To assist the people of Guam in achieving and maintaining their highest levels of independence and self-sufficiency in health and social welfare.

OUR VISION



Empowered people of healthy mind and body living in a safe environment throughout their lifetime.

OUR LEADERSHIP



Theresa C. Arriola, MBA
Director



Peter John D. Camacho, MPH
Deputy Director

DIVISION CHIEFS



Joaquin R. Blaz
Acting Chief of Administration



Catherine P. Angcao
Chief Public Health Officer



M. Thomas Nadeau
Chief Environmental Public Health Officer



Charlene D. San Nicholas
Senior Citizens Administrator



Carlos B. Pangellinan
Acting Chief Human Services Program Administrator



Heidi Quinata
Chief Children's Services Administrator

CONTACT US



(671) 922-2512



bertha.tajeron@dpdphss.guam.gov



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155 Hesler Place
Hagatna, GU 96910

DPHSS

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
FY 2024 Citizen Centric Report (Oct 2023 – Sept 2024)



ABOUT DPHSS

Statutory History and Authority

The **Department of Public Health and Social Services** traces its statutory foundation to **Public Law 7-101**, effective **July 1, 1964**, which designated the **Department of Public Health and Welfare**, previously designated as the **Department of Medical Services**. **Public Law 9-147** subsequently renamed the department as the **Department of Public Health and Social Services**. The department is established within the **Executive Branch** of the **Government of Guam** pursuant to **5 GCA § 3111**, with its authorities and responsibilities set forth throughout **Title 10 of the Guam Code Annotated**.



General Administration
DGA



Public Health
DPH



Environmental Health
DEH



Senior Citizens
DSC



Public Welfare
DPW



Children's Wellness
DCW

OUR SERVICES

DPHSS is organized into **six (6) divisions**, each dedicated to delivering essential health and social services to the community. Our key services include:



Primary & Preventive Care: Delivering essential medical services and community health screenings.



Disease Control: Promoting public health through active disease prevention and monitoring.



Wellness Promotion: Encouraging healthy lifestyles and community wellness initiatives.



Licensure & Regulation: Regulating, licensing, and enforcing standards for healthcare professionals to ensure public safety.



Vital Statistics: Issuing official records, including birth, death, and marriage certificates.



Environmental Health: Ensuring the safety and sanitation of our island's environment for all residents.



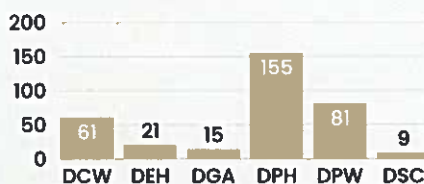
Social Services: Supporting families through childcare, foster care, Medicaid, and additional assistance programs.



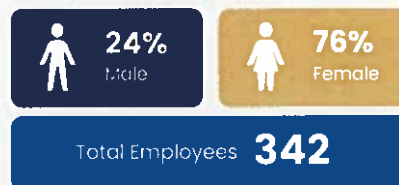
Senior Care: Promoting the well-being and independence of seniors aged 60 and over.

OUR WORKFORCE

BY DIVISION



BY GENDER



OUR STRATEGIC GOALS



MODERNIZE WORKFLOWS

Digitize HR & procurement systems to automate manual tasks and accelerate processing.



OPERATIONAL CONSISTENCY

Standardize all SOPs and mandate staff training to guarantee operational consistency.



DATA MODERNIZATION

Launch a unified digital data architecture to maximize system integration and accuracy.

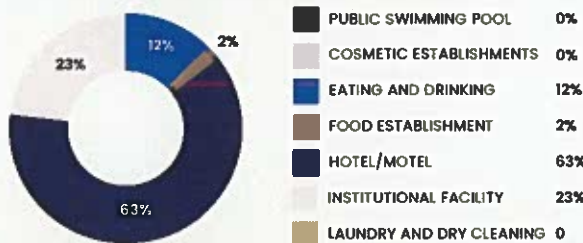
OUR PERFORMANCE

(Oct 2023 – Sept 2024)

DPHSS is committed to delivering effective, high-quality programs and services that improve the health, well-being, and self-sufficiency of Guam's residents. The results below highlight our performance across all six (6) divisions in FY 2024.

DIVISION OF ENVIRONMENTAL HEALTH

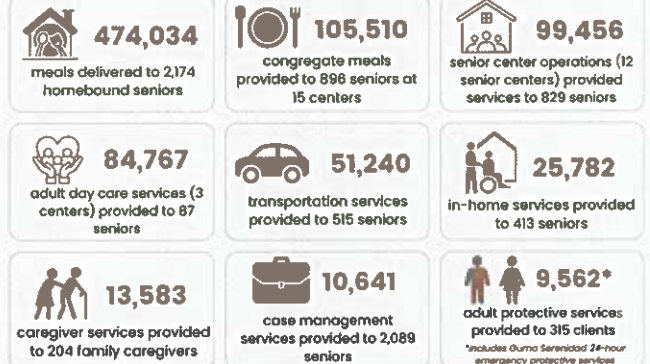
DISTRIBUTION OF SANITARY PERMITS ISSUED



In FY 2024, a total of 1,075 sanitation inspections were conducted for various health-regulated establishments.

DIVISION OF SENIOR CITIZENS

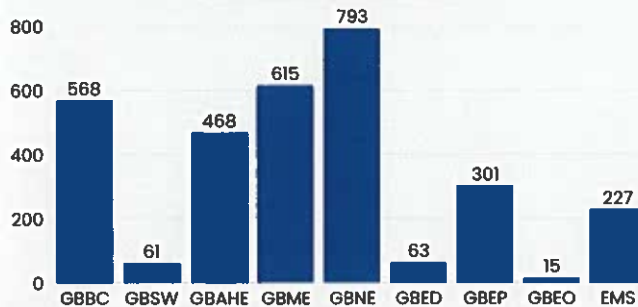
PROGRAM ACCOMPLISHMENTS CLIENTS SERVED



DIVISION OF GENERAL ADMINISTRATION

TOTAL PROFESSIONALS LICENSED TO SERVE GUAM

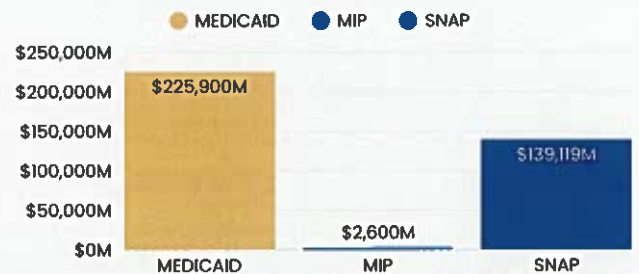
In FY 2024, the HPLO licensed 3,111 healthcare practitioners across nine professional healthcare boards.



DIVISION OF PUBLIC WELFARE

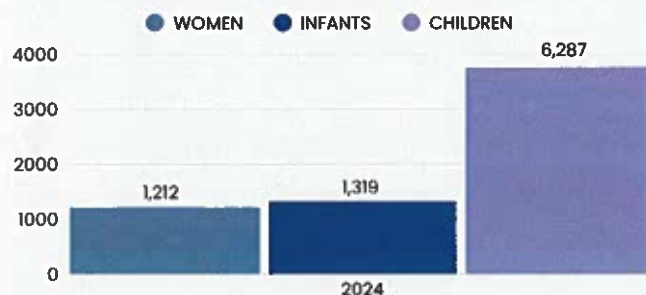
MEDICAID, MIP, AND SNAP ALLOTMENTS ISSUED

In FY 2024, a total of \$367,619 million in Medicaid claims and \$186 million Supplemental Nutrition Assistance Program (SNAP) allotments were issued.



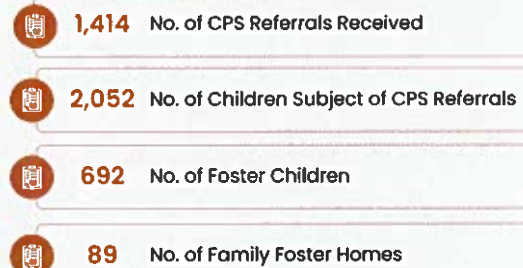
DIVISION OF PUBLIC HEALTH

FY2024 AVERAGE MONTHLY WIC PARTICIPATION BY CATEGORIES



DIVISION OF CHILDREN'S WELLNESS

FY2024 SERVICES DELIVERED



DIVISION HIGHLIGHTS

DOD IRT WELLNESS MISSION:



Joint efforts with the U.S. Air Force reserves enabled BFHNS and BPCS nursing staff to provide 1,367 community immunizations, streamlining critical care and public health access.

BUREAU OF COMMUNICABLE DISEASE CONTROL (BCDC)



Introduced RSV preventive antibodies and vaccines for infants, pregnant women, and older adults.

BUREAU OF CHILDCARE SERVICES



Throughout FY2024, the BCCS continued to operate under a waiver that allowed enrollment-based payments and making child care more accessible to Guam's population.

OUR FINANCES

(Oct 2023 - Sept 2024)



GENERAL FUNDS
\$68M



SPECIAL FUNDS
\$3.9M



TOTAL RECEIVED
\$72M

FUNDING OVERVIEW: THREE PRIMARY SOURCES



GENERAL FUNDS
Local government appropriations that support the core operations of the DPHSS.



SPECIAL FUNDS
Program revenues restricted to specific purposes including:

- Community Health Centers
- Licensure Fees
- Healthy Futures & more



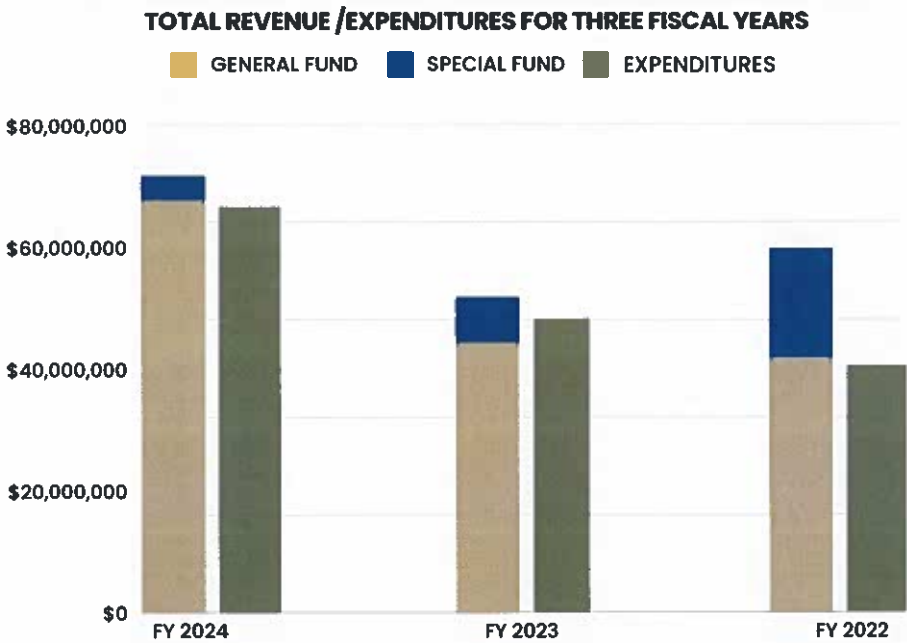
FEDERAL FUNDS
Grants received from:

- U.S. Department of Agriculture (USDA)
- U.S. Department of Health and Human Services (HHS)

REVENUES AND EXPENDITURES: 3 YEAR COMPARISON

REVENUE FUND BY SOURCE	FY 2024	FY 2023	FY 2022
GENERAL FUND	\$67,942,978	\$44,520,478	\$41,970,813
SPECIAL FUND	\$3,904,741	\$7,415,732	\$17,927,588
TOTAL	\$71,847,719	\$51,936,210	\$59,898,401

EXPENDITURES	FY 2024	FY 2023	FY 2022
TOTAL	\$62,364,729	\$52,906,455	\$38,635,043



FEDERAL FUNDS RECEIVED IN FY 2024

TOTAL FEDERAL FUNDS RECEIVED
IN FY 2024

\$292M

LOCAL AND FEDERAL FUNDING AT WORK

Local and federal funds help strengthen the health, well-being, and self-sufficiency of Guam's residents.

**HEALTHCARE ACCESS**

- Medicaid services provided island-wide.
- Supplemental Nutrition Assistance Program (SNAP) benefits issued to eligible households.
- WIC nutrition services for women, infants, and children

**FAMILY AND COMMUNITY SUPPORT**

- Child Care Development Fund (CCDF) assistance
- Temporary Assistance for Needy Families (TANF) benefits issued to eligible households.

**SENIOR AND DISABILITY SERVICES**

- Home-delivered meals
- Transportation assistance
- Case management

FY 2025 FINANCIAL OUTLOOK

- Continue supporting accreditation initiatives and quality improvement efforts
- Maximize federal funding opportunities and maintain strong grant performance.

CHALLENGES WE CONTINUE TO ADDRESS

General Operational Challenges Dispersed service locations limiting efficiency and accessibility.	Rising Community Needs Increasing demand for services, especially among vulnerable populations continue to grow.	Resource Constraints Limited funding and resources impact our ability to expand services and infrastructure.	System and Data Integration Ongoing efforts are needed to modernize systems and improve data sharing across programs and partners.
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FUTURE OUTLOOK: *Moving Guam Forward*

Throughout **FY 2024**, the DPHSS continued to strengthen services, improve operational efficiency, and expand access to programs that support the health and well-being of Guam's residents. Through the collaborative efforts of all six (6) divisions, the Department achieved key initiatives that enhanced public health infrastructure, strengthened social service delivery, improved access to healthcare programs, and increased support for vulnerable populations.

As the DPHSS moves into **FY 2025**, the Department remains committed to building upon these achievements while addressing emerging community needs. Priority efforts include, but not limited to:

FY 2024 ACHIEVEMENTS		FY 2025 PRIORITIES
 Workforce Development Invested in staff training, recruitment, and retention to build a skilled workforce.	➡	 Staff Capacity Building Enhance training and professional development to support employee growth and succession planning.
 Program Modernization Modernized systems and processes to improve efficiency and customer service.	➡	 Digital Transformation Expand digital tools and automate processes to improve access and operational efficiency.
 Quality Improvement Implemented quality improvement initiatives to strengthen program performance and outcomes.	➡	 Data-Driven Decision Making Leverage data and performance metrics to drive decisions and improve program outcomes.
 Strong Partnerships Strengthen collaborations with federal, local, and community partners to maximize impact, leverage shared resources, and improve health outcomes across the communities we serve.	➡	 Community Collaboration Deepen partnerships and engage communities to co-create solutions and drive positive outcomes.

ACCREDITATION INITIATIVES THROUGH THE PUBLIC HEALTH ACCREDITATION BOARD (PHAB)

 DPHSS continues to advance our accreditation journey through the Public Health Accreditation Board (PHAB) to demonstrate to our community that we meet national standards of quality and performance.	FY 2025 FOCUS - Engage staff across all divisions in accreditation readiness and training. - Enhance policies, procedures, and accreditation readiness initiatives.
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We want to hear from you! Let's stay connected! Do you like this report? Is there any other information you would like to see included? Please let us know by contacting our office at (671) 922-2503. See previous Citizen Centric Reports of DPHSS at www.dphss.guam.gov.

